YAKIMA VALLEY LIBRARIES

In the Matter of:
Yakima Valley Libraries
Classification and Compensation Plan

RESOLUTION # 16-014

WHEREAS, the Trustees of Yakima Valley Libraries review and establish policies as appropriate;

WHEREAS, there is a desire to review and update a Classification and Compensation Plan document for Yakima Valley Libraries:

WHEREAS, the Board of Trustees have completed a first reading and second reading and review of the proposed plan;

BE IT THEREFORE RESOLVED, that the Yakima Valley Libraries Classification and Compensation Plan with a new Wage and Grade Scale be approved by the Board of Trustees for implementation January 1, 2017.

ADOPTED BY THE BOARD OF TRUSTEES this $14^{\rm th}$ day of November, 2016.

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COMPENSATION REPORT FOR YAKIMA VALLEY LIBRARIES

October 7, 2016

Kim Hixson, MLIS Director



PROJECT OVERVIEW

Yakima Valley Libraries last reviewed their compensation process in 2006. Jeanne Goodrich, Library Management Consultant, produced the format for the system currently in place. Building on that format, YVL currently conducted a compensation study for selected benchmark positions in the library system. This report presents the findings of that study.

A library's compensation plan is an important element in its personnel system. Combining a sound compensation system with an accurate classification system contributes to the overall effectiveness of an organization.

In general, the compensation plan for Yakima Valley Libraries will be used to:

- Help to attract and retain well-qualified employees
- Encourage compensation practices competitive with those of comparable employers
- Guide pay consistency and equity among related classes based on duties and responsibilities

The above compensation plan goals are subject to fiscal limitations and the labor market.

Project Objectives

The objectives of this study were to:

- Conduct a compensation study of benchmark positions using comparable employers
- Analyze the data and compare it with Yakima Valley Libraries' current compensation plan
- Prepare a report of findings for the Library Board of Trustees
- Discuss findings with the Library Board of Trustees. This will include an analysis of current pay relationships. Management staff of YVL will address pay plan implementation and pay levels subsequent to Library Board of Trustees decisions.

PROJECT METHODOLOGY

Human Resources Director, Darline Charbonneau, met with all staff to review their current job descriptions. Job descriptions were updated and core competencies were added to augment training and performance markers. The Director reviewed benchmark positions against selected comparable libraries and local entities.

Labor Market Definition

Yakima Valley Libraries competes with other public library and local jurisdictions in the central Washington area for most of its employees and with the rest of the state for professional librarians (those with a Masters of Library Science degree). The communities served by YVL possess populations with a wide range of educational and professional backgrounds. YVL is the only library district in Yakima County; however, it competes with local employers such as school districts, city and county governments, and private companies, as well as other libraries for employees. Many of its positions and job duties are unique to a public library system of its size and organizational structure.

The labor market participants selected were chosen for a number of reasons: comparability in terms of population served, budget, number of staff, proximity to Yakima Valley Libraries, and their competitiveness with YVL. Although budget is very important, no one factor can be used to select labor market participants. Service population, collection, and full time equivalents were also used as selection criteria. The following entities were used as a basis of comparison.

- Kitsap Regional Library
- Mid-Columbia Library System
- North Central Regional Library
- Spokane County Library District
- Spokane Public Library
- The City of Yakima
- Yakima County
- Walla Walla Public Library
- Walla Walla Rural County Library

The following table provides comparative information about the public library jurisdictions included in the survey. The descriptive factors shown were selected because they provide a picture of the number of people the library serves, the capacity of the library, the relative budget/fiscal capability, the portion of the budget allocated to personnel costs, and the number of employees (expressed in

full time equivalencies [FTEs]). This table is provided as background information that can be considered as the comparative salary information is reviewed.

Comparison of public library juristictions surveyed

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Library District	Population	Ехр	enditure	Co	illection	% Collection	W	ages & Bene	fi Benefits	9	per o	apita	FTE	Librarian	Librarian	Locations	Sq Footage	location
Spokane County Library District	263,525	\$	10,830,236	\$	1,407,476	13.00%	\$	7,585,242	70.045	%	\$	41.10	132.10	24.50	107.50	10	90,450	13.21
Kitsap Regional Library	255,900	\$	10,652,804	\$	1,170,228	10.99%	\$	8,282,395	77.75	%	\$	41.63	132.53	32.85	99.68	9	88,694	14.73
North Central Regional Library	254,475	\$	10,007,723	\$	2,352,568	23.51%	5	5,193,824	51.90	16	5	39.33	90.50	6.00	84.60	29	112,120	3.12
Yakima Valley Libraries	237,630	\$	6,602,505	\$	1,077,295	16.32%	6 \$	4,124,008	62.469	%	\$	27.78	77.52	14.01	63.51	17	66,570	4.56
Mid-Columbia Libraries	236,078	\$	6,713,304	\$	1,084,097	16.15%	\$	4,174,796	62.19	%	\$	28.44	76.20	7.00	69.20	12	96,610	6.35
Spokane Public Library	212,300	\$	9,065,839	\$	876,834	9.67%	\$	6,606,601	72.879	%	\$	42.70	105.50	26.20	79.30	6	179,644	17.58
Walla Walla Public	32,260	5	1,024,687	\$	121,840	11.89%	\$	743,291	72.549	6	\$	31.76	9.50	2.75	6.75	1	19,067	9.50
Walla Walla Rural County	17,620	5	1,053,410	\$	93,914	8.92%	\$	716,432	68.019	16	\$	59.78	12.80	2.65	10.15	6	1,000	2.13

Pay Philosophy

It is the intent of the Board of Trustees and supported by the Director that Yakima Valley Libraries will make reasonable efforts to be competitive in its market, neither leading nor lagging. The library should be able to attract and retain library employees at all levels who are able to deliver quality library services to the residents of the library's service area.

It is also the resolve of YVL that efforts continue to attract and retain employees with Spanish language and Hispanic cultural competencies. The library will be in heavy competition with other employers for people with these skills and education at the Associate of Arts degree level and higher.

Benchmark Positions

Because it is unwieldy to collect data on all jobs in a compensation study, the standard personnel practice is to collect data on representative or "benchmark" positions. The positions selected for this study were chosen because they are common to most libraries, can be described in a way that is easily understood, and/or are representative of the majority of Yakima Valley Libraries' employees. The selected benchmark positions also represent classifications that can serve as reference points from which salaries for the other positions in the library can be computed. In some cases, generic

job titles were used in the survey rather than the specific titles used by YVL to better identify positions being surveyed.

The Director selected the benchmark positions for this study as follows:

- CL Supervisor 1-non MLIS (1 staff-no supervision)
- CL Supervisor 2-non MLIS (supervise 1 to 3 staff)
- CL Supervisor 3-non MLIS (supervise 4 + staff)
- Computer Technician
- Courier/Delivery Driver/Asst Fac Maint Worker
- Librarian Assistant Branch Manager MLIS
- Librarian MLIS 0-3 years
- Librarian MLIS 3 plus years/specialized /supervisor
- Public Services Assistant
- Public Services Specialist
- Public Services Supervisor

These positions represent 65% (11 of 17) of the positions in the library. This percentage of positions is well within industry guidelines.

Data Collection Process

Data was collected from the Washington State Library 2014 Statistical Report, web sites for current compensation data from the City of Yakima, and Yakima County.

Job Comparability

The Director's opinion is that it is important for the jobs compared during the market survey to be generally similar in terms of major job duties, educational requirements, skills requirements, and where applicable supervisory/managerial responsibilities. Survey respondents were asked to review the brief job descriptions provided for the YVL benchmark positions and select those positions in their organizations which were close matches to the YVL positions. If the organization didn't have a comparable position, it was noted. If a "light" match was indicated, job descriptions were either provided or requested so that an assessment could be made of the degree of match and adjustments made to the pay levels reported. Comparability was established based on the professional judgment of the Director, the Human Resources Director, and from other documented library and local resources and employers.

Statistical Analysis Used

Compensation survey data is typically analyzed using statistical measures which provide a way to compare the data reported. For this report, the Director proceeded with reported survey data analysis and computation of the median. This is one of the industry standards for survey data analysis and computations. The median is the form of averaging which pinpoints that place at which half of the data is above the midpoint and half is below. This is a more stable form of average than the mean (the arithmetic average computed by adding all values up and then dividing by the number of data values) because it is less susceptible to distortion by values that are unusually high or low.

FINDINGS

The table below reports the findings of this compensation study. The median hourly pay was computed for each position surveyed, at the minimum, midpoint, and maximum level. The same comparison points are also shown for YVL. The final column shows the variance or difference between what YVL is currently paying at the midpoint and the median reported by the survey respondents. The midpoint is shown in the final column because that is the best comparison point to use to compare the pay for fully trained, experienced employees. Salary schedules are usually built out in both directions (that is, down to the starting step and upwards to the top step) from a midpoint pay level.

Additionally, the State of Washington is leaning toward a higher minimum wage of at least \$11.00 per hour. With that in mind, the Page and Material Processor positions would significantly impact the overall wages. The following chart contains the hourly wage comparison. The midpoint wage was used to calculate the variance between Yakima Valley Libraries and the median midpoint wage from the survey.

Benchmark Positions	Yakima Va	Illey Librarie	s Maximum	Survey	Midpoint	Maximum	YVL Midpoint Variance %
CL Supervisor 1-non MLIS (1 staff-no supervision)	\$ 11.77	\$ 13.72	\$ 16.48	\$ 12.72	\$ 14.88	\$ 18.07	(8.45)
CL Supervisor 2-non MLIS (supervise 1 to 3 staff)	\$ 15.96	\$ 18.59	\$ 22.34	\$ 24.25	\$ 27.51	\$ 31.85	(47.98)
CL Supervisor 3-non MLIS (supervise 4+staff)	\$ 19.43	\$ 23.01	\$ 29.16	\$ 24.24	\$ 27.21	\$ 31.54	(18.25)
Computer Technician	\$ 17.62	\$ 21.59	\$ 26.45	\$ 18.64	\$ 20.72	\$ 24.20	4.03
Courier/Delivery Driver/Asst Fac Maint Worker	\$ 10.93	\$ 12.70	\$ 14.75	\$ 14.25	\$ 16.19	\$ 19.14	(27.48)
Librarian Assistant Branch Manager MLIS	\$ 22.15	\$ 25.36	\$ 30.03	\$ 24.24	\$ 27.14	\$ 31.91	(7.02)
Librarian MLIS - 0-3 years	\$ 19.43	\$ 23.80	\$ 29.16	\$ 22.73	\$ 25.96	\$ 28.80	(9.08)
Librarian MLIS - 3 plus years/specialized /supervisor	\$ 22.01	\$ 26.97	\$ 33.03	\$ 23.55	\$ 27.07	\$ 31.86	(0.37)
Public Services Assistant	\$ 10.93	\$ 12.70	\$ 14.75	\$ 12.45	\$ 13.54	\$ 15.61	(6.61)
Public Services Specialist	\$ 13.80	\$ 16.08	\$ 19.32	\$ 14.29	\$ 16.03	\$ 18.47	0.31
Public Services Supervisor	\$ 17.62	\$ 21.59	\$ 26.45	\$ 18.95	\$ 21.33	\$ 24.94	1.20

To be competitive in terms of both recruiting and retaining employees with the knowledge, skills, and abilities needed by the library system, the YVL management and Library Board of Trustees should address these variances by way of a phased in approach subject to available resources.

RECOMMENDATIONS

Based on the review of the data, the following changes are recommended for Yakima Valley Libraries. Please note that the Page and Material Processor position are recommended to be reclassed as Library Assistant 1's to meet the anticipated change in the State of Washington minimum wage requirements as of January 1, 2017.

Overview of Recommended Changes

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Proposed Wage Scale

Yakima Valley Libraries - Wage Scale Draft - November 14, 2016

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Job Titles	GRADE	1	2	3	4			7			10	11	12	13
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Technician, Accounting Assistant		29,639.43	30,528.61	31,444.47	32,387.81	33,359.44	34,360.22	35,391.03	36,452.76	37,546.34	38,672,73	39,832.92	41,027.90	42,258.74
	4	16.25	16.74	17.24	17.76	18.29	18.84	19.40	19.99	20.59	21.20	21.84	22.49	23.17
		2,818.61	2.901.11	2,988.14	3,077.79	3,170.12	3,265.23	3,363.18	3,464.08	3,568.00	3,675.04	3,785.29	3,898.85	4,015.82
Community Library Supervisor II		33,799.35	34,813.33	35,857.73	36,933.46	38,041,47	39,182.71	40,358.19	41,568.94	42,816,01	44,100,49	45,423.50	45,786.21	48,189,79
		17.62	18.15	18.69	19.25	19.83	20.43	21.04	21.67	22.32	22.99	23.66	24.39	25.12
	5	3,054.07	3,145.70	3,240.07	3,337.27	3,437.39	3.540.51	3,646.72	3,758.13	3,868.81	3.984.87	4,104.42	4.227.55	4,354,38
Library Associate Supervisor		35,548.90	37,748.36	38,880,81	40,047.24	41,248.65	42,486,11	43,760,70	45.073.52	48.425.72	47.818.50	49.253.05	50.730.54	52 252 56
	1000	18.50	19.06	9.53	20.22	20.82	21,45	22.09	22.75	23.44	24.14	24.85	25.61	26.38
Collection Development Coordinator,		3,206.61	3.302.80	Name and Address of the Owner, where										
Tech Services Coordinator, Facility Asst		100000000000000000000000000000000000000		3,401.89	3,503.94	3,809.08	3,717.33	3,828,85	3,943.72	4,062.03	4,183.89	4,309.41	4,438.69	4,571.85
Manager, IT Technician, Web Tech		38,479.26	39,533.64	40,822.65	42,047.33	43,308.75	44,608.01	45,948.25	47,324.64	48,744.38	50,208.71	51,712.91	53,254.30	54,882.22
	7	3,509.93	20.86	21.48	22.13	22.79	23.48	24.18	24.90	25.65	26.42	27.21	28.03	28.87
Community Library Supervisor III,		42 119 19	3,615.23	3,723.59	3,835.40	3,950.46	4,068.97	4,191.04	4,316.77	4,448.28	4,579.67	4,717.08	4,858.57	5,004.32
Librarian I Executive Assistant-Public Records				44,584.25	45,024.76	47,405.52	48,827.86	50,292.52	51,801.29	53,355.33	54,955.99	56,604.57	58,302.81	80,051.89
Officer, IT Systems Assistant Manager,		21.00	21.63	22.28	22.95	23.54	24.34	25.08	25.83	26.60	27.40	28.22	29:07	29,94
HR Assistant Manager, Library Associate	8	3,639.93	3,749.13	3,861.60	3,977.45	4,096.77	4,219.88	4,345.27	4,476.55	4,610.95	4,749.28	4,891.76	5,038.51	5,189.67
Supervisor	SETTION.	43,679.16	44,989.53	45,339.22	47,729.40	49,161.28	50,636.12	52,155.20	53,719.86	55,331.45	56,991.40	58,701.14	80,482.17	82,276.04
		23.55	24.25	24.98	25.73	26.51	27.30	28.12	28.96	29.83	30.73	31.65	32.50	33.58
		4,081.92	4,204.38	4,330.51	4,450,43	4,594.24	4,732.07	4,874.03	5,020.25	5,170.86	5,325.98	5,485.76	5.650.33	5,819.84
Librarian II		48,983,08	50.452.55	\$1,986.13	53,525.11	55,130.95	55,784.79	58,488.33	80,242.98	62,050.27	63,911.78	65,829.13	67,804.01	69,838.13
		25.00	25.75	26.52	27.32	28.14	28.98	29.85	30.75	31.67	32.62	33.60	34.61	35.64
	10	4333.25	4,463.25	4.597.14	4,735.08	4,877.11	5.023.42	5,174.13	5.329.35	5,489,23	5,653.91	5,823.53	5,998.23	6,178.18
Assistant Branch Manager - Librarian		51,999.00	53.558.97	55,165.74	56.820.71	58,525.33	80,281.09	62,089.53	63,952.21	85,870.78	67,848.90	69.882.31	71,978.78	74,138.14
Assistant Dialitri Managui - Curanan		-												
		30.00	31.04	32.11	33.21	34.36	35.54	36.77	38.04	39.35	40.71	42.11	43.57	45.07
Department Managers (non-librarian),	**	5,199.90	5,379.30	5,564.58	5,756.87	5,965.48	6,160.95	6,373.50	6,593.39	6,820.86	7,058.18	7,299.61	7,551,45	7,811.98
Assistant Zone Manager		62,398.80	64,551,56	66,778.50	69,082.45	71,465.79	73,931.36	76,481.99	79,120.62	81,850.29	84,674.12	87,595.38	90,617.42	93,743.72
	Bet and	32.00	33.10	34.25	35.43	36.65	37.91	39.22	40.58	41.98	44	44.92	45.47	48.07
Department Managers (librarian),	12	5,546.56	5,737.92	5,935.87	5,140.66	6,352.51	6,571.68	6,796.40	7,032.94	7,275.58	7,526.59	7,786.26	8,054.88	8,332.76
Managing Librarians, HR Director		66,558.72	68,855.00	71,230.49	73,687.95	76,230.18	78,860.12	81,580.79	84,395.33	87,305.97	90,319.06	93,435.07	96,658.58	99,993.30
	202	45.00	46.55	48.16	482	51.54	53.32	55.16	57.08	59.03	61.06	63.17	65.35	67,60
Admin Svs Director, Public Services	13	7,799.85	8,068.94	8,347.32	8,635.31	8,933.22	9.241.42	9,580.25	9,890.08	10,231,29	10.584.27	10,949.42	11,327.18	11,717.96
Director	100	93.598.20	96.827.34	100 167 58	103.623.67	107,198.69	110.897.04	114,722.99	118 680 94	122,775.43	127.011.18	131.363.07	135,926,13	140.615.58
		48.00	49.95	51.37	53.14	54.97	56.87	58.83	60.85	62.96	65.14	67.38	69.71	72.11
	14	8.319.84	8,606.87	8,903.81	9,210.99	9,528.77	9,857,52	10,197.60	10,549.42	10,913.37	11,289.88	11,679.38	12.082.32	12,499.16
Deputy Director	1	99,838.08	103,282.49	106,845.74	110,531.92	114,345.27	118,290,18	122,371.19	125,593.00	130,960.48	135,478.59	140,152.60	144,987,87	149,989,95
Director - Set by Board of Trustees		-			1									

BUDGET IMPACT

The estimated cost to implement the 2017 Compensation and Classification recommendations is \$164,673 in wages and \$73,438 in benefits for a projected increase of \$238,111. The increase will be paid for out of reserved payroll funds decreasing the amounts set aside for retirements. The reserve for retirement can be reduced with the change of YVL demographics to a younger staff and decreased liability for vacation and sick leave payouts.

IMPLEMENTATION

With the adoption of the 2017 Budget, the new wage scale will be in effect as of January 1, 2017. Each staff person will have their current job placed on the new scale. Scheduled merit increases will continue on their regularly scheduled dates.

SUPPORTING DOCUMENTS

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Ubraries		1000	
North Central Regional Library	12.72	14.88	18,07
PNUniversity	Child by the		
Spokane County Library District			
Spokane Public Library			
Wata Wata Public			
Walla Walla Rural County			
Yakima County			
MEDIAN WAGES	12.72	14.88	18.07
Yokima Valley Lörones	11.77	13.71	25.45

Recommendation/Notes WSL-small branch

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Libraries	STRUCTURE OF STRUCTURE		59367
North Central Regional Library	22.87	26.75	32.54
PNUniversity		302000	
Spokane County Library District			
Spokane Public Library			
Wata Wata Public			
Walla Walla Rural County	25.63	28.25	31.16
Yakima County			
MEDIAN WAGES	24.25	27.51	11.85
Yakima Valley Libraries	15.96	18.59	22.34

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Libraries	24.24	27.25	31.91
North Central Regional Library	22.87	26.50	32.54
PNUniversity			
Sookane County Library District	24.69	27.14	30.16
Spokere Public Ubrary	Lead of the Control		WAR ST
Wala Wala Public			
Walla Walla Rural County	25.60	28.26	31.18
Yakima County			
MEDIAN WAGES	24.47	27.21	31.54
		7.111	

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima	16.55	28.11	19.8
Mid-Columbia Libraries	20.75	25.32	27.7
North Central Regional Library	14.88	17.37	21.14
PNUniversity		160/466	
Spokane County Library District	23.04	25.34	28.5
Sockene Public Ubrary		10.00	NO. STATE
Wata Wafa Public	1		
Wella Wella Rural County			de Salari
Yakima County	21.57	24.06	25.43
MEDIAN WAGES	18.64	20.72	24.20
Walter Waller Observe	100	24.50	20.00

Comparable Organizations	Minimum	Midpoint	Maximum
Ciny of Yakifmu			
Mis-Columbia Ubraries	14.03	15.79	15.47
North Central Regional Library	14.88	17.37	21.14
Philiphoprol ty		1000	
Spokane County Library District			
Sockare Public Ubrary		MILLESS:	
Walla Walla Public			
Wells Walls Rural County	12.28	13.54	14.93
Yakima County	14.46	16.58	19.81
MEDIAN WAGES	14.25	16.19	19.14
Yakima Vallev Libraries	20.99	12.70	14.75

Comparable Organizations	Minimum	Milipoint	Maximum
City of Yakima			
Mid-Columbia Libraries	23.61	26.57	31.08
North Central Regional Library			
PNUniversity		telle.	
Spokane County Library District	23.04	25.34	25.80
Spokane Public Library	22.41	26.57	30.33
Walla Walla Public			
Walla Walla Rural County	72.08	24.34	25.84
Yakima County			
MEDIAN WAGES	22.73	25.96	29.57
Yakima Valley Ubranes	1943	23.80	29.16

Comparable Organizations	Minimum	Metpoint	Maximum
City of Yakima			
Mid-Columbia Ubraries		Contract.	Ster 12
North Central Regional Library			
MUniversity		26.44	6.25
lpokane County Library District	26.50	29.15	33.14
lookane Public Library	23.55	27.70	31.86
Valla Walla Public			0
Afella Welta Rural County			
Yakima County			
MEDIAN WAGES	23.55	27.07	31.86
Yakima Valley Libraries	22.01	26.97	33.03

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Ubraries	24.24	27.28	31.91
North Central Regional Library	22.87	26.75	32.54
PALINIVersity			
Sookune County Library District	24.69	27.14	30.8
Saokane Public Utrary			2 000
Wata Wata Public			
Walla Walla Rural County	350 PER		A STOLEN
Yakima County	1 1		
MEDIAN WAGES	2424	27.14	31.93
Validad Mallar / Baracian	27.15	25.32	30,72

Recommendation/Notes
Not noted in WSL report, using Manager of Large Branch, MLS, S to 9 staff

Public Service Assistant

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Ubraries		STITO SE	250
North Central Regional Ubrary	10.86	12.72	15.44
Philiniversity			
Spokane County Library District	1 12.62	13.58	15.77
Spokane Public Ubrary	17.25	Owner	22.58
Walta Walta Public	1		
Wella Walla Rural County	12.78	13.54	34.92
Yakima County			
MEDIAN WAGES	12.45	13.54	15.61

Public Service Specialist

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakirna			
Mid-Columbia Ubraries	14.03	15.79	13.47
North Central Regional Library			
PNUniversity		12.54.55	CONT.
Spokane County Library District	14,85	16.34	18.9
Sockane Public Ubrary	18.40		23.99
Walla Walla Public	1 14.29	15.25	18.2
Walla Walla Rural County			
Yakima County			
MEDIAN WAGES	14.29	16.03	11.4
MEDIAN WAGES	14.29	16.0	3

Title Public Services Supervisor

Description of job duties: Large library supervisor

Comparable Organizations	Minimum	Midpoint	Maximum
City of Yakima			
Mid-Columbia Libraries	18.95	21.33	24.94
North Central Regional Library			
PNUniversity	18.95	21.33	24.94
Spokane County Library District	18.88	20.75	23.59
Spokane Public Library	19.32	22.74	26.14
Walla Walla County	13.55	14.94	16.47
Walta Walla Public	23.28	26.5	29.72
Yakima County			
MEDIAN WAGES	18.95	21.33	24.94
Yakima Valley Libraries	17.62	21.59	26.45

Recommendation/Notes Library Associate Supervisor

WSL - Supervisory Library Associate