YAKIMA VALLEY LIBRARIES

In the Matter of:
Yakima Valley Libraries
Material Replacement and Refund Policy

RESOLUTION # 17-002

WHEREAS, the Trustees of Yakima Valley Libraries review and establish policies;

WHEREAS, there is a need for direction regarding patron refunds for replacement of lost or damaged materials;

NOW, THEREFORE, BE OT RESOLVED that the Yakima Valley Libraries Board of Trustees authorize the following policy:

Yakima Valley Libraries will not issue refunds for materials that have been paid for by patrons. If a patron pays for an item, the item becomes the property of the patron. The patron has the option of keeping the item or donating it back to the library. Yakima Valley Libraries does not accept items purchased by the patron to replace the original item lost in lieu of payment for said item.

ADOPTED BY THE BOARD OF TRUSTEES this 13th day of March, 2017.

Trustee

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