

RFQ-106 Questions and Answers:

1. How many locations?

17 (17 library locations with Yakima and Service Center that share a building and no physical building for our Nile Express Library) as well as the location for our core equipment at the County's secure data center and AWS for cloud file storage

2. What are the addresses of the locations?

Please find all locations with addresses here: <https://www.yvl.org/locations/>

3. How many employees?

YVL supports 90 positions with some currently unfilled.

4. How many full-time IT staff?

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5. How many devices (endpoints)? – desktops, laptops, servers, printers – this can be an approximation.

Approximately:

Desktops – 270

Laptops – 30

Servers – 28

Printers – 65

6. How many of the endpoints are physical servers?

Physical servers – 28

7. How many of the endpoints are virtual servers?

1 of the physical servers has 8 virtual instances.

8. Are you using any off-site data centers?

Yes, we use the County's secure data center for our core network/web filter, firewall, and VPN devices and AWS for cloud file storage.

9. Does the network analysis include a VoIP phone system?

We do have a VoIP phone system at our Yakima/Service Center location, but it is not included as part of this network assessment.

10. Does the network analysis include any Wi-Fi components/coverage?

We do have Wi-Fi, but it is not included as part of this network assessment.