

YAKIMA VALLEY LIBRARIES

ADDENDUM #1

Project Name: RFP-26-001 2026 Mobile Application

Date of Issuance: September 24, 2026

PART 1: PURPOSE OF THIS ADDENDUM

The purpose of this Addendum #1 is to amend the project schedule and clarify specific vendor inquiries. All other terms, conditions, and specifications of the original RFP remain unchanged.

PART 2: REVISED RFP SCHEDULE

The RFP schedule is modified as follows:

Milestone Event	Original Schedule	Revised Schedule
RFP released	9/15/2026	9/15/2026
Last day for questions	10/6/2026	10/20/2026
Proposal due – 3:00 p.m. Pacific Time	10/13/2026	10/27/2026
Interviews/demonstrations, if needed	10/20/2026 – 10/30/2026	11/3/2026 – 11/13/2026
Vendor selected/announced	11/9/2026	11/23/2026
Anticipated contract execution	11/18/2026	12/2/2026
Anticipated implementation start	11/18/2026	12/2/2026
Desired app launch date, or as mutually agreed upon, based on vendor implementation requirements and successful completion of testing and acceptance	12/31/2026	12/31/2026

PART 3: VENDOR QUESTIONS & OFFICIAL RESPONSES

Question 1: Scope of Work. 6.16 Can you please clarify what “Digital/special collections browsing” you have?

YVL Response: Digital/special collections refers to the items we have digitized in Omeka and DSpace.

Question 2: 9. Pricing. Can we provide our own pricing table? In addition, where would you like us to include Year 2-4 pricing?

YVL Response: Yes, you can provide your own pricing table. Please ensure that all components and optional modules outlined in Section 9 are listed and priced on separate line items.

Question 3: Section 2 shows “Mango Languages” between No. 2.9 and 2.10. Should we label our response to Mango Languages as 2.10?

YVL Response: Thank you for catching that. Please use 2.9b for Mango Languages in your response to section 2.

Question 4: Vendor structure: Is YVL open to working with a U.S.-registered software development company that has its engineering/development team based in India, provided the contracting entity, project management, security/privacy responsibilities, support, and client communication are managed appropriately for a U.S. public-sector engagement?

YVL Response: No. Due to the strict data privacy, security, and statutory compliance requirements governing Washington State public library records, YVL requires all development, engineering, data processing, and support personnel to be legally authorized to work within the United States and to perform all project work physically located within the United States.

Questions 5: Public library experience: Section 8.A requires the vendor to have delivered a mobile application or substantially similar service to at least one public library/library system within the last three years. Would relevant experience delivered by a development partner, subcontractor, or affiliated delivery organization satisfy this requirement, or must the bidding entity itself hold that direct reference?

YVL Response: Yes. The bidding entity does not need to hold the direct public library reference itself. Related experience from a development partner, subcontractor, or affiliated delivery organization is acceptable, provided that the referenced organization will have a direct role in delivering the services under this project.

Question 6: Three comparable references: For the three required references, does “comparable work” specifically need to be public-library mobile applications, or would comparable projects involving complex mobile applications, authentication, third-party integrations, accessibility, and secure customer data also qualify?

YVL Response: While references for public library mobile applications are preferred, comparable projects involving complex mobile applications, authentication, third-party integrations, accessibility, and secure customer data are acceptable.

Question 7: December 31 launch: The RFP currently anticipates implementation beginning November 18 and a desired launch by December 31. Is this intended as a firm production launch deadline, or would YVL consider a phased implementation, such as launching the core application first and subsequently rolling out optional modules/integrations?

YVL Response: The desired launch is 12/31/2026, but can be negotiated during contract execution.

Question 8: Polaris and third-party integrations: Will YVL provide vendors with access to the relevant Polaris APIs/documentation, authentication specifications, and third-party integration documentation during the implementation period? Since the solution involves Polaris, OverDrive/Libby, EBSCO, LibCal, Beanstack, MessageBee and several other services, understanding the available APIs and existing agreements would be helpful for accurately estimating implementation effort.

YVL Response: No. YVL does not currently possess the requested API and integration documentation and will not be providing it. Vendors are responsible for obtaining the necessary technical documentation from Polaris and the applicable third-party providers when preparing their proposals.

Question 9: Base application vs. optional modules: Are the optional modules primarily intended to be evaluated as part of the initial implementation, or is YVL primarily looking for a strong core application initially with the flexibility to add modules later? This would help us structure the architecture and pricing appropriately. The RFP specifically calls for separate pricing for optional functionality.

YVL Response: Evaluation under RFP-26-001 will encompass the base software and any proposed optional modules. YVL retains sole discretion to defer or omit the implementation of optional modules at initial kickoff or pursue them at a future date.

Question 10: Data hosting and security: Does YVL have any specific U.S. data-residency, cloud-provider, cybersecurity framework, or public-sector security requirements beyond those outlined in the RFP? In particular, would a solution hosted in a major U.S. cloud region be acceptable where engineering and support resources are located internationally?

YVL Response: Yes, due to the strict data privacy, security, and statutory compliance requirements governing Washington State public library records, YVL requires all development, engineering, data processing, and support personnel to be legally authorized to work within the United States and to perform all project work physically located within the United States.

Question 11: Accessibility: For the WCAG 2.2 AA requirement, would YVL expect the vendor to provide a current VPAT/Accessibility Conformance Report for the proposed application, or would YVL also accept a documented accessibility testing and remediation program as part of implementation?

YVL Response: Yes, YVL will expect the vendor to provide a current VPAT/Accessibility Conformance Report for the proposed application.

Question 12: Are companies incorporated outside the United States eligible to submit a proposal directly?

YVL Response: No. Due to the strict data privacy, security, and statutory compliance requirements governing Washington State public library records, YVL requires all development, engineering, data processing, and support personnel to be legally authorized to work within the United States and to perform all project work physically located within the United States. Proposals utilizing offshore engineering or development teams will be deemed non-responsive and will not be evaluated.

Question 13: Does YVL require the vendor to have a U.S. entity, local office, or local representative?

YVL Response: Yes. Due to the strict data privacy, security, and statutory compliance requirements governing Washington State public library records, YVL requires all development, engineering, data processing, and support personnel to be legally authorized to work within the United States and to perform all project work physically located within the United States. Proposals utilizing offshore engineering or development teams will be deemed non-responsive and will not be evaluated.

Question 14: Can the project, including implementation, meetings, training, testing, and ongoing support, be delivered fully remotely?

YVL Response: Yes, YVL permits the project to be delivered fully remotely, provided all project requirements and deliverables are met.

Question 15: Regarding the minimum qualification requiring a mobile application or substantially similar service for a public library within the last three years, would experience with comparable public-sector mobile applications be considered if the vendor does not have a direct public-library deployment?

YVL Response: To provide the best experience for our users, we require that the vendor have successfully provided a mobile application or a substantially similar service to at least one public library or library system within the last three (3) years.

Question 16: For the required ILS and digital-resource integration experience, would experience with comparable library or public-sector systems be acceptable?

YVL Response: Yes, experience with comparable library or public-sector systems would be acceptable.

Question 17: We are in receipt of your Request for Proposal for a Mobile Application and would like to request a 2-week due date extension.

YVL Response: Thank you. We issued an addendum on 9/24/2026.

Question 18: Please confirm if any addenda have been posted since Sep 15 release.

YVL Response: Yes, we are issuing Addendum #1 on 9/24/2026.

Question 19: Section 8A requires a public library / library-system mobile app in the last three years. If our comparable institutional mobile work is higher-ed / nonprofit / municipal (not a public library ILS), will YVL still consider a proposal, or is that a hard gate?

YVL Response: All proposals submitted by the deadline will be evaluated based on the criteria included in section 11 of RFP-26-001, which includes vendor experience and comparable public library references.

Question 20: Any requirement that hosting / data residency / vendor entity be US-only? We deliver remotely from Jaipur, India, and can meet WCAG 2.2 AA, security, and API-integration expectations.

YVL Response: Yes. YVL requires U.S.-based hosting and data residency. All YVL data, including backups, must be stored within the United States. Vendors must comply with applicable federal and Washington State requirements governing public records, records retention, library-user confidentiality, privacy, security, and data breach notification. Vendors must also disclose any offshore resources or third parties that may access or process YVL data.

Question 21: Could you confirm whether companies based outside the US, including India-based software companies, can participate in this opportunity?

YVL Response: No. Due to the strict data privacy, security, and statutory compliance requirements governing Washington State public library records, YVL requires all development, engineering, data processing, and support personnel to be legally authorized to work within the United States and to perform all project work physically located within the United States. Proposals utilizing offshore engineering or development teams will be deemed non-responsive and will not be evaluated.

Question 22: Brand Guidelines & Visual Assets: To ensure our preliminary design concepts and interactive prototypes accurately reflect YVL's identity, could you share YVL's official brand book, style guide, vector logo assets, and primary color system?

YVL Response: We are working on a rebrand project and do not yet have these to share. We anticipate having these documents and files to share, but it will be after proposals are due.

Question 23: Polaris ILS API Access: Are YVL's Polaris ILS API endpoints and test environment credentials available for prospective vendors during the proposal phase, or will integration scoping rely on standard Polaris API capabilities?

YVL Response: No, due to strict data privacy and security, integration scoping would need to rely on standard Polaris API capabilities during the proposal phase.

Question 24: OverDrive / Libby Integration Depth: For digital media circulation, does YVL prefer full in-app audio/eBook reader embedding via OverDrive APIs, or seamless authenticated deep-linking directly into the native Libby application?

YVL Response: We are open to either option with the primary goal in mind of providing the best experience for our users.

Question 25: Is the existing Polaris ILS API/integration documentation available for review?

YVL Response: No. YVL does not currently possess the requested API and integration documentation and will not be providing it. Vendors are responsible for obtaining the necessary technical documentation from Polaris and the applicable third-party providers when preparing their proposals.

Question 26: Do you already have the app UI/UX and branding guidelines, or would you expect the vendor to handle the design as well?

YVL Response: Our concurrent rebranding project will deliver foundational brand guidelines, but excludes mobile application assets. The selected vendor must adapt our core brand principles into their mobile interface design

Question 27: Which of the optional modules are priorities for the initial release?

YVL Response: There isn't a priority level for the optional modules.

Question 28: Do you have a preferred launch timeline for the application?

YVL Response: Please refer to the schedule listed in the RFP and any addenda issued. The desired app launch date is 12/31/2026, but it would be negotiable during contract negotiations.

Question 29: Is there an allocated budget range for the project?

YVL Response: No, there is no budget range for this project.

Question 30: Would you prefer a single vendor to handle development, integrations, deployment, and ongoing support end-to-end?

YVL Response: A single vendor would need to be contractually responsible for all aspects of this project.

PART 4: VENDOR ACKNOWLEDGEMENT (REQUIRED)

Bidders must sign and include a copy of this Addendum #1 within their final proposal package. Failure to acknowledge receipt of this addendum may result in proposal rejection.

Authorized Vendor Signature: _____

Company Name: _____

Date: _____